

Statement of Deficiencies

1509.A.1.: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1. Based on record review: Policy did not include Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437).
CORRECTED

1509.A.5.: Complaint Policy

Not Met

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- a. parents shall be advised of the licensing authority of the department along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints;

Finding:

1509.A.5. Based on record review: Policy did not include the licensing authority of the department email address. CORRECTED

1901.Q.: The Safety Box

Not Met

1901.Q.: The center shall post a copy of the current The Safety Box newsletter issued by the Louisiana Office of the Attorney General and shall immediately remove from the early learning premises any items listed as recalled.

Finding:

1901.Q. Based on observation: The center did not post a copy of the current The Safety Box newsletter issued by the Louisiana Office of the Attorney General. CORRECTED