

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

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Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Based on record review at approximately 10:30 a.m., although the center has a behavior management policy prohibiting physical or corporal punishment, S2 used this prohibited method of discipline with C1, four-year-old. On 5/11/2022 at 9:17 a.m., video footage documented S2 grab and pull C1 forward by the left arm and pick her up and place her sitting with her back against the wall. C1 moved away from the wall three times, and S2 grabbed and pulled her by the left arm to drag her back against the wall. C1 moved away from the wall for a fourth time, and S2 used both hands to grab C1's upper arm and forcefully yanked her backwards causing the back of her head to hit the wall. C1's head hit with such force, it bounced off of the wall, and she held the back of her head with her hands. S2's date of hire was 11/18/2021 and she was terminated on 5/11/2022.

Corrective Action Plan: Effective 5/19/2022, S1 stated there will be a mandatory staff meeting on 5/24/2022 and attendance will be documented. An in-depth re-training will take place to include scenarios and video examples of inappropriate behavior management, and staff will be required to answer how to prevent this prohibited method of discipline, to ensure compliance with this regulation.