

## Statement of Deficiencies

### 1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.  
C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.  
D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103-A.-D. Based on interview(s)/record review S1, S2, and S5 failed to notify within 24 hours of the incident the Licensing Section of the following critical incident : On 05/01/18 C1 fell into a hummer spring rider on the play ground resulting in a bump on his forehead. S1 and S2 stated that on 05/02/018 O1 advised S2 that she had taken C1 to the hospital and that C1 had a concussion. The Provider failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day. The written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form. S1 stated that she did fax the incident report on 05/04/18 after the Licensing office was already closed. S1 stated that she did not follow up with a verbal notification because the office was closed and she did not think to call on Monday. Licensing should have been notified within 24 hours of being notified that C1 had been taken to the hospital or by the next business day.

### 1807-C.: CCCBC-Based Determinations of Eligibility for Visitors and Contractors

Not Met

1807-C.: C. An early learning center shall obtain a CCCBC-based determination of eligibility for child care purposes from the department for each visitor or independent contractor of any kind, and shall have documentation of said determination available at all times for inspection upon request by the licensing division, unless the visitor or independent contractor, other than therapeutic professionals as defined in §103, will be accompanied at all times while at the center when children are present, by an adult staff member who is not being counted in child-to-staff ratios. The center shall have documentation of said determination of eligibility, or documentation of the accompanying staff member, available at all times for inspection upon request by the Licensing Division.

#### Finding:

1807-C. Based on observations/record review A CCCBC-based determination of eligibility for child care purposes from the department was not obtained for each independent contractor (O3), prior to the person being present at the center or performing services as evidence by: on 05/21/18 O3 was observed in the center in a classroom unaccompanied with C8.

### 1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

#### Finding:

1915-A Based on record review S5 did not document results including an explanation from parent and/or child were not documented on 05/01/18 S5 noted that C4 had bruises on each side of the butt, no explanation was provided and on 05/04/18 S5 documented that C5 had a red spot on left knee and right leg, no explanation was provided.

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### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

#### Finding:

1915-B.&C based on record review on 05/15/18 C6 bumped heads with C7 resulting in a red spot/knot on the left side of her head. S5 failed to document that immediate notification was made as the incident/accident occurred at 2:50 pm, but time of notification was not documented. S1 could not locate the incident/accident report for C7 who bumped heads with C6 on 05/15/18.

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