Date - 05/13/2013 License # - 13891 Acton Code - 16

Statement of Deficiencies

7325-A: Functional Telephone

Not Met

7325-A: A working telephone capable of incoming and outgoing calls shall be available at all times and readily available at the center. Coin operated telephones or cellular telephones are not acceptable for this purpose.

Finding

7325-A Based on observations, the provider does not have a functional land line telephone capable of incoming and outgoing calls. FINDINGS INCLUDE:

The provider currently has a digital telephone which runs through an AT&T gateway router. The provider stated that the service provider incorrectly placed the telephone line on the router when she requested the fax line to be placed on the router today.