

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. a child left unsupervised for any amount of time;
 4. use of prohibited behavior management as described in § 1509.A.8.b;
 5. allegations or suspicion of child abuse or neglect by center staff;
 6. an accident involving the transportation of children; or
 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review at 10:15 a.m., S1 failed to notify the parent immediately of the following critical incident: On 4/26/2023 at 1:50 p.m., S4 observed S6 slap C1 on the right upper arm. S4 reported this to S1 at approximately 3:05 p.m. O1 was notified of the incident at 3:48 p.m. on 4/26/2023. S1 reported the incident to DCFS Child Welfare at 5:14 p.m. on 4/26/2023. S1 reported the critical incident to the Department at 5:31 p.m. on 4/26/2023.

CORRECTIVE ACTION PLAN: Effective 5/12/2023, S4 will re-train all staff on reporting requirements for critical incident reporting to ensure compliance with this regulation.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Based on record review/interviews at 10:25 a.m., although the center has a behavior management policy, C1 (4-years-old) was subjected to corporal punishment. Specialist determined the following occurred:

- On 4/26/2023 at 1:50 p.m., S6 (DOH on 10/27/2021) was observed telling C1, "You're not going to hit me". S6 then slapped C1 on her right upper arm. S6 stated that she did not hit C1, she tapped her on the shoulder.

CORRECTIVE ACTION PLAN: Effective 5/12/2023, S4 stated all staff were re-trained on behavior management policy to ensure compliance with this regulation.