# Statement of Deficiencies

#### 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

Date - 05/12/2021

License # - 13437

Action Code - 23 - INCIDENT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103:A.D: Based on interviews and record review at 10:30 AM, S1 failed to notify the Department within 24 hours of the following critical incident: on 4/7/2021, at 2:10 PM, C1, age seven-years-old, was swinging from the arms of two separate sofas, with one hand on each sofa, when he fell and began bleeding. S1 stated C1's mother stated C1's nose appeared to only be bruised. On 4/21/2021, C1's mother advised S1 that she'd taken C1 to the doctor and he'd been diagnosed with a broken nose. The Department was not notified until 4/23/2021.

Corrective Action Plan: Effective 5/12/2021, S1 stated she will familiarize herself with this regulation and ensure that she timely notifies the Department of any future critical incidents to ensure this deficiency is not cited again.

## 1719.A.&B.: Orientation Training

**Not Met** 

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
  - 1. child development;
  - 2. child guidance;
  - 3. learning activities;
  - 4. health and safety;
  - 5. shaken baby prevention; and
  - 6. CPR and first aid, as applicable.

### Finding:

1719.A: Based on interview, observations, and record review at 10:00 AM, S1 failed to have documentation that S6 (DOH 5/7/2021) received orientation prior to having sole responsibility for any children. At the time of arrival, Specialist observed S6 supervising a class of 10 two year old children alone. S1 stated she was unaware of this requirement and would ensure S6 received orientation by the end of the day.

Corrective Action Plan: Effective 5/12/2021, S1 stated she will ensure that she provides orientation to staff prior to allowing them to supervise children alone in addition to prior to 7 days of them working in the center to ensure this deficiency is not cited again.