

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D: Critical Incidents and Required Notifications: Based on record review: The provider failed to immediately notify the Parent of the following critical incident: On 03/28/2019, S14 used a prohibited method of discipline as corporal punishment and improper lifting as witnessed by S2 and S9. Both, S2 and S9, stated witnessing S14 spanking C1 while on the playground as a method of discipline and grabbing C1 by one arm and pulling him down a slide. S2 and S9 stated that C1's parents were not immediately notified by S12 or S13. O1 was notified on 4/12/19 at 12pm. The provider failed to notify within 24 hours of the incident to the Department and DCFS- Child Welfare of the same critical incident as reviewed on Critical/Reportable Incident form. Licensing was notified on 4/12/19 and Child Welfare was notified on 04/12/2019. S12, S3, and S14 are no longer employed at center due to being terminated on 04/11/2019.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a&b: Based on interviews: On 03/28/2019, S14 used a prohibited method of discipline as corporal punishment was witnessed by S2 and S9. Both, S2 and S9, stated witnessing S14 spanking C1 while on the playground as a method of discipline. S14 is no longer employed at center due to being terminated on 04/11/2019.

1911.I.&J.: Proper Lifting of a Child

Not Met

1911.I.&J.: I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

Finding:

1911.I&J: Proper Lifting of a Child: Based on Interviews: On 03/28/2019, S14 was witnessed by S2 and S9 grabbing C1 by one arm and pulling C1 down the slide while on the playground. S14 was terminated on 04/11/2019.