

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Based on observation at approximately 10:30 a.m., although the center has a behavior management policy that prohibits corporal punishment, and cruel, severe, or unnecessary punishment, Specialist observed S8 use these prohibited methods of discipline:

- After C3, two-year-old, left from timeout without permission, S8 quickly grabbed and picked him up by his upper arms and placed him sitting on the cement slab on the play yard, and in a loud tone told him to sit down and not get up;
- While in timeout, C3 took his slip-on shoe off of his foot and used it to scoop the rocks and S8 aggressively grabbed his shoe from his hand and then aggressively grabbed him by the ankle and forced his shoe back on his foot and in a loud tone said to not take off his shoes again;
- After returning inside from the play yard, S8 sat 10, two-year-old children, at the table in the classroom. Two children got up from their chairs, and S8 grabbed the children by the arms and sat them in their chairs and pushed the chairs toward the table, causing the children's stomachs to hit the table.

S8's date of hire is 11/30/2021. S1 notified O1 of the incident at C3's pickup at 2:18 p.m.

Corrective Action plan: Effective 4/27/2022, S1 stated she is in the process of hiring an additional staff person and is set to begin working and training in the two-year-old classroom on Monday, 5/2/2022. S1 will speak to management to gain access to real-time camera footage to observe staff supervising children and correct inappropriate behavior management as necessary, to ensure this deficiency is not re-cited.

1911.K.: Hand Washing

Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911.K. Based on observations at approximately 10:40 a.m., children and staff failed to wash their hands with soap and water as needed. Upon returning inside the classroom from the play yard, S12 sat 10, two-to-three year-old, children down on the rug in the classroom and began reading a story without washing their hands. Upon coming in from the play yard, S8 sat 10, two-year-old, children at the table without washing their hands. S1 stated staff usually wash hands upon coming inside, and alerted both S8 and S12 that hands needed to be washed. This was corrected while Specialist was present.

Corrective Action Plan: Effective 4/27/2022, S1 stated she will review hand washing times with all staff, no later than 5/2/2022, and it will be documented. S1 will conduct random compliance checks, to ensure this deficiency is not re-cited.