

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview at approximately 11:37am, S1 failed to notify the Department and Child Welfare within 24 hours of the following critical incident: on 4/8/2021, at approximately 5:00pm, O1 contacted S1 informing her that C1, three-years-old, stated S9 hit and bit him, and C2, three-years-old, was bullying him (date unknown). C1 is no longer enrolled at the center and his last day was 3/17/2021. S1 stated she reviewed camera footage from 3/17/2021 and did not observe S9 hit or bite C1. She interviewed S9 after reviewing the camera footage and believes S9 never hit or bit C1. S1 stated the camera footage has been deleted due to the camera system erasing old footage after 3 weeks. She did not initially report either allegation to the Department because she did not believe S9 hit or bit C1, and she did not observe C2 bullying C1 on the camera footage from 3/17/2021. She did report the allegation to Child Welfare on 4/19/2021 after speaking to a representative from the Department.

Corrective Action Plan: Effective 4/27/2021, S1 stated she will contact the Department and Child Welfare as soon as possible once she is made aware of any suspected abuse or neglect so she is not cited for this deficiency again.
