

Statement of Deficiencies

1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A.-D. Based on record review/interview(s): The provider failed to immediately notify the Parent of the following critical incident: On April 17, 2018 at 5:15 PM, O2 reported to S1 that while seated in her car, O2 observed S7 strike C1 with force several times on the hand as punishment for writing on a clip board while on the play yard. Specialist reviewed the Critical Incident report which documents that O1 was notified on April 20, 2018.

The Provider failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day. The written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form. On April 17, 2018 at 5:15 PM, O2 reported to S1 that while seated in her car, O2 observed S7 strike C1 with force several times as on the hand punishment for writing on a clip board while on the play yard. Specialist found that the Critical Incident report was not submitted to Licensing until April 20, 2018. S1 stated that the incident occurred at the end of the day when she was preparing to leave. S1 further stated that she was unable to submit the Critical Incident form the next day due to having surgery; therefore, she submitted and notified the parent on April 20, 2018 when she returned to work. Specialist advised S1 that in the future, she must ensure that she or another staff notifies Licensing timely.

1509-A.1: Child Abuse and Neglect Policy

Not Met

1509-A.1: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509-A.1 Based on interview(s)/record review: Although mandated reporters, staff delayed the report of suspected abuse/neglect of a child to the Child Protection Statewide Hotline in while conducting an internal investigation into the allegation of abuse as evidence by on April 17, 2018 at 5:15 PM, O2 reported to S1 that while seated in her car, O2 observed S7 strike C1 with force several times on the hand as punishment for writing on a clip board while on the play yard. Specialist observed that staff provided written statements on April 18, 2018. Specialist reviewed the Critical Incident report and found that Child Protection was notified on April 20, 2018.

Statement of Deficiencies

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on record review/interview(s): S7 used a prohibited method of discipline as a child was subject to physical punishment. On April 17, 2018 at 5:15 PM, O2 reported to S1 that while seated in her car, O2 observed S7 strike C1 with force several times on the hand as punishment for writing on a clip board while on the play yard. S7 documented that she did not strike C1 with force; however, she did say "no" to C1 as she wrote on a clip board and used two fingers to tap C1's hand. Specialist advised S1 that no use of physical discipline is permitted.
