## Statement of Deficiencies

#### 1711-A-B-D-G: Child to Staff Ratio

Not Met

- 1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.
- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children			Ratio
Infants under 1 year			5:1
1 year		7:1	
2 years			11:1
3 years	13:1		
4 years		15:1	
5 years		19:1	
6 years and up		23:1	

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

#### Finding:

1711-A-B-D-G Based on observations/interview(s): The Provider failed to meet the required child to staff ratio for children of the following ages: 23 children age three through five with 1 staff. The required ratio for children of this age is 15 children per 1 staff person. Specialist reviewed video surveillance from April 7, 2017 and observed staff and children on the play yard. Specialist observed two staff members enter the facility leaving one staff supervising 23 children from 10:09 AM until 10:15 AM. At 10:15 AM additional staff returned to the play yard.

1713-A&B&C: Supervision Not Met

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713-A&B&C: Based on observations: Children were not under supervision at all times as Specialist reviewed video footage of the play yard dated April 7, 2017 and observed 2 male children fighting near the front of the play yard on the front side of a tall climbing toy out of view of staff. Specialist observed that center staff stood in the right rear corner of the play yard and did not observe the children fighting from 10:34 until 10:36 AM as they failed to circulate throughout the play yard in order to be in a position to observe all children on the play yard.

1911-K: Hand Washing Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

#### Finding:

1911-K Based on observations: Staff did not wash their hands with soap as needed. Licensing Special observed that staff did not wash their hands after cleaning and prior to serving snacks to children. Children did not wash their hands with soap as needed. Licensing Special observed that children did not wash their hands prior to eating snacks. Specialist observed surveillance footage of classroom 6 from April 7, 2017 and observed S7 clean the children's mats wearing gloves and immediately begin serving snacks to children without washing her hands or removing the soiled gloves at 2:22 PM. Specialist further observed that S7 failed to allow children to wash their hands with soap prior to eating this snack.

Date - 04/25/2017 License # - 7892 Action Code - 25

# Statement of Deficiencies

#### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

### Finding:

1915.B&C: Based on record review and interviews: Provider failed to ensure immediate parental notification of a head injury as on April 7, 2017, C1 received a head injury while playing on the play yard at 10:35 AM. S7 stated that she attempted to contact the parent; however, the voicemail was full. O1 stated that she did not receive an missed calls from the center. The center documented that the parent was notified af the injury at the time of pick up at 3:10 PM.