

Statement of Deficiencies

1513.A.1.&2.: Schedules

Not Met

1513.A.1.&2.: An early learning center shall establish in writing and post the following schedules:

1. Schedule of days and hours of operation, including scheduled days and holidays when center is closed; and
2. Daily schedule that includes times of planned activities, including early learning activities, allowing for flexibility and change.

Finding:

1513.A.1.&2. Based on observation: Provider did not have a Posted schedule of days and hours of operation. CORRECTED

1509.A.5.: Complaint Policy

Not Met

1509.A.5.: Complaint Policy

a. parents shall be advised of the licensing authority of the department along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints;

Finding:

1509.A.5. Based on observations: The center's complaint policy did not include Licensing Department's current email address. CORRECTED
