

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-A-E Based on record review: Upon specialist review of the incident report documentation, the director and staff failed to report a complete written critical incident to the appropriate agency, the Licensing division, within the 24 hour time frame or the next business day. Documentation of incident stated that incident occurred on 03/12/2018, where C1 had a bowel movement that soiled his clothes. C1 was left in the soiled clothes from 10:38am - 12:58pm, and incident was not reported to Licensing until 03/14/2018 based on documentation received by specialist.

### 1911-B.&C.: Children - Toileting Accident and Assistance

Not Met

1911-B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

#### Finding:

1911-B&C: Based on record review and interviews: Staff, S1 and S2 failed to immediately change and clean C1 following a toileting accident. C1 was left unchanged following a toileting incident that occurred on 03/12/2018, according to staff interviews and review of video, C1 was left unchanged in soiled clothes from 10:38am-12:58pm.