# Statement of Deficiencies

# 1103.A.-D.: Critical Incidents and Required Notifications

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;

3. reportable infectious diseases and conditions listed in LAC 51.II.105; and

- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation,
- fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on
- the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

103.B. Based on record review/interview(s): Center staff failed to immediately notify parents on 4/2/19 of a critical incident that occurred when S4 observed C1, C2, C3 and C4 by the side gate in the playground that was open. C2 got out of the gate, one of the other children was going out the gate and the other two children were inside the gate. S1 documented the incident occurred at 4:40pm; however from review of records the incident occurred at an unknown time before 4:08pm. S4 stated she knows the incident happened after 4:00pm, not too long after being outside. S1 notified O1 @ 4:47pm, O2 @ 4:57pm; O3 @ 4:53pm, and O4 @ 4:50pm. C3 was picked up on 4/2/29 @ 4:08pm and C3's parent was not informed by S4 about the incident prior to leaving the center.

Based on interview and record review, S1 failed to notify Child Welfare within 24 hours of the critical incident that occurred on 4/2/19 @ unknown time involving S4's lack of supervision when C1, C2, C3, and C4 opened the playground gate and C2 was out of the gate, another child was going out the gate and the other two children were inside the gate.

## 1711.A.&B.&F.&G.: Child to Staff Ratio

#### 1711.A.&B.&F.&G.:

- A. Child to staff ratios are established to ensure the safety of all children.
- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- F. Minimum Child to Staff Ratios for Type I centers:

Ages of Children Infants under 1 year	Ratio 6:1			
1 year		8:1	2 years	12:1
3 years	14:1			
4 years	16:1			
5 years	20:1			
6 years and up		25:1		

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5.
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

### Finding:

1711. A.&B.&F.&G: Based on Interviews/Record Review: The Provider failed to meet the required child to staff ratio for children of the following ages: Thirteen children ages 1 to 5 with 1 (S4) staff. Review of daily attendance records for 04/02/2019, S4 had thirteen children age range 1 to 5 years old on the playground while S5 took six children inside the center for restroom break. The required ratio for children of this age is 8 children per 1 staff person.

Not Met

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## 1713.A.-C.: Supervision

1713.A.-C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as deficed in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

### Finding:

1713.A.-C. Based on record review/interview(s): On 04/02/2019, unknown time prior to 4:08pm, 4 children, (1) five year old and (3) two year olds, C1, C2, C3, and C4, were not under supervision at all times by S4. S4 was on the playground with (13) 1 to 5 year olds when S4 observed C1, C2, C3 and C4 by the side gate in the playground that was open. C2, got out of the gate, one of the other children was going out the gate and the other two children were inside the gate. S4 stated she went to see about a child who fell while running at the time. S4 stated she knows the incident occurred after 4:00pm.

### 1903.E.4.: Outdoor - Kitchen

1903.E.4.: Children shall not enter or exit the center through the kitchen.

### Finding:

1903.E.4:B: Outdoor-Kitchen-Based on interview(s): On 04/10/2019, S3 stated that 1 out of 23 children entered through the kitchen from the playground as Specialist conducted a head count of the children upon arrival.



Not Met