

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s)/record review at 10:00 AM, S1 failed to notify the Department of a critical incident occurring at the center. On 3/4/2021, DCFS arrived at the center to investigate an allegation of abuse or neglect as on 3/1/2021, C1 (age one-year-old) was bitten on the face 3 times while in care. This allegation failed to be reported to the Department.

Corrective Action Plan: Effective 3/31/2021, S1 stated she will review this regulation to ensure this deficiency is not cited again.

1509.A.8.c.: Behavior Management Policy - Time Out

Not Met

1509.A.8.c.: Time Out

- i. Time out shall not be used for children under age 2.
- ii. A time out shall take place within sight of staff.
- iii. The length of each time out shall be based on the age of the child and shall not exceed 1 minute per year of age.
- iv. For children over age six, a time out may be extended beyond 1 minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center.

Finding:

1509.A.8.c. Based on interview(s): S5 (DOH 3/1/21) used a prohibited method of Time Out as a child under age 2 was subject to time out and the length of time in time out exceeded 1 minute per year of age of child. On 3/1/2021, at 4:35 PM, C2 bit C1 on the face. S5 stated she sat C1 down for about 5 minutes due to his actions prior to asking him to apologize. C1 immediately bit again and was sat down a second time for a couple more minutes, exact time unknown.

Corrective Action Plan: Effective 3/31/2021, S1 stated she will complete a staff retraining regarding the regulation to ensure it is not cited again.

1713.E.&F.: Supervision Participation

Not Met

1713.E.&F.:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713.E&F: Based on interviews and record review at 10:00 AM, while supervising a group of children, S5 failed to devote her time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities as on 3/1/2021, at 4:35 PM, S5 completed an administrative function while responsible for the care of children. S5 observed C2, age one-year-old, bite C1, age one-year-old, on the face. She told C2 to apologize to C1 and turned her back to complete an incident report. She heard C1 crying again and turned to see C2 biting C1 on the face a second time. When S1 arrived to check on C1, she noticed a third bite mark on C1's face. S5 stated she assumes C2 bit C1 on the face twice during the second incident as she did not see the incident occur, and there was not a third incident between C1 and C2.

Corrective Action Plan: Effective 3/31/2021, S1 stated staff have been counseled not to turn their backs on the children while supervising them in order to ensure this deficiency is not cited again.