

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

Based on record review: The Provider failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day, as evidenced by an incident involving a 10 month old child with a piece of a plastic toy in his mouth. The incident occurred on 3/16/16, and Licensing records state the center notified the agency on 3/22/16, which was later than the next business day.

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### 1911-H: Hot Liquids

Not Met

1911-H: Hot liquids shall not be consumed in the presence of children.

#### Finding:

Based on interviews and record reviews. The staff consumed hot liquid in the presence of children as evidence on 3/18/16: S2 placed a cup of hot tea on a shelf and the cup fell, splashing hot tea on a 3 year old child's buttock, causing a burn.

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