

Statement of Deficiencies

1513.A.1.&2.: Schedules

Not Met

1513.A.1.&2.: An early learning center shall establish in writing and post the following schedules:

1. Schedule of days and hours of operation, including scheduled days and holidays when center is closed; and
2. Daily schedule that includes times of planned activities, including early learning activities, allowing for flexibility and change.

Finding:

513.A.1.&2: Holidays when center is closed was not posted.;

1509.A.4.: Disclosure of Information Policy

Not Met

1509.A.4.: Disclosure of Information Policy that provides notice to parents of the licensing authority of the department and the availability of licensing surveys/inspections, regulations and information regarding early learning centers from the department's website;

Finding:

1509.A.4. Based on record review: Center did not provide information regarding the Department of Education's website.

1509.A.5.: Complaint Policy

Not Met

1509.A.5.: Complaint Policy

a. parents shall be advised of the licensing authority of the department along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints;

Finding:

1509.A.5. Based on record review:

Center's policy did not include the Licensing Division's current telephone number and email address.
