

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D.:Critical Incidents and Required Notifications: Based on interview on 3/26/19 the center failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident. S1 states that O1 contacted the center on 3/13/19 at approximately 6:00 PM to talk to S9 about sores on C1's tongue. S9 states that O1 picked C1 up from the center 45 minutes prior at 5:15 PM. S9 states that O1 asked her what the center had served for meals that day. S9 states that she informed O1 that the center had eaten grits for breakfast, spaghetti for lunch and gold fish for snack. S9 states that O1 asked S9 if the grits had a hot spot due to the what looked like burns on C1's tongue. S9 states that she told O1 that the grits were gold. S9 states that O1 requested an incident report while on the phone conversation. S1 states that the center did not write an incident report but did document the allegation from O1 in their observation booklet. S1 states that O1 told S4 that she was going to take C1 to the doctor due to her tongue. S1 states that she asked O1 to contact her once she found out the doctor's report. S1 states that O1 texted her and told her that the doctor said that C1 had what looked like second degree burns to her tongue at 10:32 AM on 3/14/19.