

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review and interview with S1 by the Specialist on 3/24/16 the Provider failed to report the allegations of suspected abuse/inappropriate discipline used by S10 on C1 during the months of February 2016 to March 16, 2016. C1's last day attended at the center was March 16, 2016. Per S1's interview with the Specialist on 3/24/16 the facility was first made aware of the suspected abuse/inappropriate discipline allegations against S10 on 3/1/16 around 1:00 pm. The Provider failed to complete a Critical Incident Form and report the allegations made against S10 to Child Welfare and Licensing within the 24 hours of being informed of the allegations. Based on S1's statement to the Specialist on 3/24/16 Child Welfare and Licensing should have been made aware of the allegations against S10 by 1:00 pm on 3/2/16. The Specialist advised S1 to go ahead and complete a Critical Incident form for the suspected abuse/inappropriate discipline allegations against S10 and to submit the Critical Incident form to Licensing. Child Welfare was notified about the allegations on 3/7/16 but it is unknown by the Specialist and S1 who reported these allegations to Child Welfare. S1 states Child Welfare conducted an investigation into the allegations against S10 on 3/21/16 and that they are currently awaiting a decision by Child Welfare before making a final determination into their internal MCIO investigation into this matter. The allegations were investigated internally by MCIO and no validation of the allegations could be confirmed. The Specialist reviewed the Critical Incidents and Required Notification procedures with S1 before leaving the facility on 3/24/16. S1 states she will discuss with all staff the Critical Incidents and Required Notification procedures.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review by the Specialist on 3/24/16 the Provider failed to document an explanation from O1 or C1 on 11/12/15, 11/13/15, 12/16/15, 12/17/15, 12/18/15 and 3/4/16 for the Daily Observations observed for C1. Specialist reminded S1 and S10 to make sure and always get an explanation from parent or child when a child is observed to have a sign of illness, infections, bruises or injuries during the daily observation at arrival.