Statement of Deficiencies

1103.A.-C.: Critical Incidents and Required Notifications

Not Met

Date - 03/21/2024

License # - 8591

Action Code - 23 - INCIDENT

1103.A.-C.: A. An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in §1509. of this Part;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children;
- 7. any child given the wrong medication or an overdose of the correct medication;
- 8. any loss of power over two hours while children are in care;
- 9. a physical altercation between adults in the presence of children on the premises;
- 10. reportable infectious diseases and conditions outlined in LAC 51:II.105;
- 11. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. Prioritization of Notifications. The following shall be notified immediately and in the order listed below as applicable:
- 1. emergency personnel when dealing with any medical incident.
- 2. law enforcement.
- 3. parent.
- C. The following, as applicable, shall be notified via email within 24 hours of the incident, or no later than the next business day if the incident occurred on a Friday or on a recognized state holiday:
- 1. LDOE. This written notification shall be made for all of the critical incidents identified above, shall be made on the LDOE critical incidents report form, and shall contain all information requested on the form.
- 2. DCFS. Report all incidents that might constitute child endangerment including examples provided in mandated reporting training.
- 3. LDH. Report all incidents related to LDH regulations such as safety and sanitation issues as well as infectious diseases and conditions.
- 4. OSFM. Report all incidents related to OSFM regulations.
- 5. Any other appropriate agencies, including but not limited to, local or city fire marshal or the Department of Environmental Quality.

Finding:

1103.A.-C. Based on record review/interview: S1 failed to immediately notify the Parent of the following critical incident: On 2/21/2024, at approximately 10:58 a.m., C1, 4-year-old, was left on the playground for approximately 1 minute when his class went inside. S2, teacher, notified the director, S1, at 11:00 a.m. of the incident. Critical Incident Report documents O1, C1's mother, was notified at 12:30 p.m. with no prior attempts to reach her.

Corrective Action Plan: Effective 3/21/2024, S1 stated she will be sure to contact all parents going forward to ensure this regulation is met.

1713.A.&B.&C.: Supervision

Not Met

- 1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A.&B.&C.: Based on interviews/record review: children were not under supervision at all times as on 2/21/2024 at approximately 10:58 a.m., S2, teacher, came in from the playground with his class, leaving C1, 4-year-old, on the play ground. C1 was on the play ground alone for approximately 1 minute prior to walking into the center by himself.

Corrective Action Plan: Effective 3/21/2024, S1 stated office staff is helping all classes go outside and back inside to ensure this regulation is met.