

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review/interview: The Provider failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day of the following incident: C1 lost his balance and hit his mouth on the floor. The incident happened on 3/1/17 and per statement from S1, the mother called and informed her that they attempted to take the child to the emergency room on 3/1/17 but there were too many people. On 3/2/17, per statement from S1, the mother informed her that the child was taken to his pediatrician. The written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review: S2 did not document observations, when something is observed, noted on children upon arrival to the center on 3/20/17. S2 corrected during the licensing inspection. Also, results including an explanation from parent and/or child were not documented for observations on 3/17/17 and 3/20/17. Note: Specialist informed S2 that the observations needed to be documented upon arrival of each child.

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915-B.&C Based on record review: There was no documentation of immediate notification to the parent when the following occurred to a child: child fell over on a bike and hit her left cheek. Incident occurred at 3:45pm on 1/23/17 and there was no documentation of the time of parental notification. Also on 1/13/17, a child fell and hit her face and then her nose on 1/13/17. There was no documentation of the time of the incident on the incident report therefore, specialist was unable to determine if there was immediate notification to the parent.