

## Statement of Deficiencies

### 1509.A.8.a.&b.: Behavior Management Policy

Not Met

#### 1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509.8.a.b.i.: Based on record review, although the center developed and implemented a written management policy describing the methods of behavior guidance and management that shall be used at the center, on 3/17/2021 at approximately 10:47am, S7 (date of hire 8/7/2017) used a prohibited method of discipline as she aggressively grabbed C1's right arm and forcibly placed her on the ground after C1 came down the slide. While lining the children up to depart the play yard at approximately 10:50am, S7 grabbed C1, age 2, by the right arm and forcibly placed her in line. She also aggressively grabbed C2, age 2, by the left arm and forcibly placed her in line. S7 was terminated on 3/22/2021.

Corrective Action Plan: Effective 3/19/2021, S1 stated she will conduct a training with all staff to ensure they understand the behavior management policy and mental health tips during the pandemic.

### 1911.I.&J.: Proper Lifting of a Child

Not Met

1911.I.&J.: I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

#### Finding:

1911.I.&J.:Based on record review on 3/18/2021 at 1:33pm, S7 failed to adhere to the proper techniques for lifting, when she forcibly lifted and pulled C1 up from the bottom of the slide by the right arm on 3/17/2021 at approximately 10:47am. S7 was terminated on 3/22/2021.

Corrective Action Plan: Effective 3/19/2021, S1 stated she will conduct a training with all staff to ensure they understand the staff child interaction including the proper lifting techniques and mental health tips during the pandemic.