

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.B.C. Based on interviews, S1 failed to make immediate notification to the parents of 3 two-years-old, C1, C2, and C3 after the following incident on 3/13/2020: According to the Critical /Reportable Incident form completed by S1, C1 and C2's parent were contacted but there failed to be a time of notification documented. The form failed to have documentation that C3's parent was notified. Per interview with S4, C3 was found outside alone behind the church sanctuary at 10:06 am. O3, mother of C3, stated she was contacted at 11:30 am by S1 stating that C3 had been found outside alone on the back of the church sanctuary. The parents of C1 and C2 failed to be notified immediately after staff determined that both children were lost. According to the incident form and interviews C1 and C2 were noted to be missing at 10:09 am. Per S1 verbal statement, the parents were not notified the children had left out of the back door of the church sanctuary and were missing. O1 and O2 were made aware they were missing only after they had been found. O1, received notification from S1 at 10:40 am. O2, stated that she received a call from S1 around 10:40am-10:45 am.

S1 and S2 failed to notify Child Welfare that C1, C2, and C3, left out the back door of the church sanctuary on 3/13/2020, after they participated in a PE activity conducted by O4, where S14 was the center staff present. S2 called in a report to Child Welfare on 3/17/2020, prior to the Specialist departure from the center.

The Critical /Reportable Incident form completed by S1, on 3/13/2020, failed to contain all the required information needed. The detailed description of the incident failed to be correct. According to the incident form, C1, C2, and C3 were all located across the street at Riverview. S2 stated that she contacted Police on 3/13/2020, but the time of contact failed to be documented. S2 stated that she could remember the exact time she placed the call to 911.

Corrective Action Plan: S1 stated effective 4/1/2020, if a critical incident happens the parents of the child or children involved will be notified of the situation immediately. The office assistant will be responsible for making contact with the parent. If the office assistant is not present, then the notification will be made by Director or Assistant Director. All appropriate agency will be notified of critical incidents when appropriate, within 24 hours of the incident happening. Critical/Reportable incident forms will be documented to contain all required information. The report will be checked to ensure that the details of the incident are accurate and all times of notification will be documented.

### 1713.A.-C.: Supervision

Not Met

1713.A.-C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A.-C. Based on record review/reviews, Supervision failed to be met at all times as on 3/13/2020, 3 two-years-olds, C1, C2, and C3 were able to leave out the back door of the church sanctuary, where they were participating in a PE activity, with S14 and O4. According to the non-vehicular excursion log, a total of 16 children were participating in the PE activity.

Based on review of the center video,

-9:14 am, was the last time C2 was seen on video and 9:15 am, was the last time C1 was seen on video.

-At 9:22 am, the children were lined up to leave the church sanctuary. A total of 13 children were counted leaving the sanctuary with S14 in the front of the line. O4, who was at the back of the line was observed exiting the building with the last child in line at 9:24 am.

-At 10:06 am, C3 was found outside alone on the back of the church sanctuary by S4.

-At 10:09 am, it is determined that C1 and C2 are missing.

According to the police report, at 10:16 am, a police officer is dispatched to Medical Drive and Jimmie Davis Highway, in reference to two small children almost being hit on Jimmie Davis Highway by numerous vehicles. According to a witness, C1 was in the street in front of Colonial Oaks Rehabilitation and C2 had crossed Medical Drive and was running toward a field in between Cornerstone Specialty Hospital and Riverview Nursing Home. Both children were almost hit by numerous vehicles on Medical Drive. Specialist could not determine the exact time when C1, C2, and C3 left out the back door of the church sanctuary, the exact amount of time C1 and C2 were missing from the center, or the exact time they were found and returned to the

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center. Per S1 and S2, S14 was terminated as a result.

Corrective Action Plan: S1 stated effective 3/13/2020, staff will do the following to ensure that not child is left behind: Teacher will be responsible for counting the children as they exit the door, recount the children at each door before entering and exiting the rooms to ensure all children are accounted for, a teacher will be required to be in the front and back of the line when children are going from one destination to another to make sure the teacher can see the children at all times, and a final count will be conducted when the children arrive to their destination. Staff signed off and acknowledged that they had been re-trained on the procedure.

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### 1723.D.: Certification - More Than One Building

**Not Met**

1723.D.: When a center has more than one building, each building shall have at least one staff member present at all times certified in the CPR and First Aid appropriate for the age of the children present in the building.

#### Finding:

1723.D. Based on record review, S14 was present on 3/13/2020, with 16 children in the church sanctuary which is located in building#2. There failed to be documentation at the center that S14 had have current certification in CPR and First Aid appropriate for the age of the children present in the building.

Corrective Action Plan: S1 stated effective 4/1/2020, a staff member will be present at all times in each building that is certified in CPR and First Aid. The staff certification will be appropriate for the age of the children present in the buildings. All staff CPR and First Aid documentation will be on file at the center.

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### 1915.B.&C.: Health Services - Parental Notification

**Not Met**

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

#### Finding:

1915.B. Based on interview at 11:43 am, there failed to be documentation on 3/13/2020, of injuries on C2's legs after she left the church sanctuary and ran through a field that had waist deep grass. S7 stated that she observed scratches on her legs when she returned to class but an incident report was not completed.

Corrective Action Plan: S1 stated effective 4/1/2020, staff will document injuries that happens at the center. Parents will be notified of injuries.