Date - 03/17/2020 License # - 15917 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1707.A.1.&2.: Required Staffing - Director or Director Designee

Not Met

1707.A.1.&2.: Director or Director Designee. Each center shall have a qualified director or qualified director designee.

- 1. The director or director designee shall be an on-site, full-time staff person at the center during the daytime hours of operation (prior to 9 p.m.). When the director is not an on-site full-time employee at the licensed location, there shall be a qualified director designee who is an on-site full-time employee at the licensed location
- 2. The director or director designee shall be responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met.

Finding:

1707.A.1: Based on interviews and record review at 11:43AM, S1 failed to have a full-time director or director designed on-site at the center during the daytime hours of operation. S1 stated the previous director's last day was 10/2019.

Corrective Action Plan: Effective 02/272020, S1 has applied for S2 to become the director of the center. S1 stated she will send in notification that she will be the Director as well to make sure this deficiency is cited again.