Date - 03/12/2020 License # - 51249 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview: S1 failed to notify the Department within 24 hours of the following critical incident: On 11/15/2018, during aftercare, O1 reported to S1 that C1, age 4, swallowed a ring at school and was treated at the hospital. S1 told O1, C1 couldn't have swallowed the ring at school because jewelry is not allowed on the premises. S1 stated she asked S2 and S3 about the incident and they stated they did not see C1 pick up or put any object in his mouth or display any signs of choking.

Corrective Action Plan: Effective today, S1 stated she will ensure a critical incident form is completed immediately for any incident that is brought to her attention regarding a child in care at the center.