Date - 03/12/2020 License # - 1946 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1 death
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

ı	1103.AD. Based on record review/interview(s)/observations at 10:30 AM: S21 failed to notify within 24 hours of the incident the Department and the
ı	Department of Children and Family Services (DCFS) of the following critical incident: On 2/28/2020 at 10:26 AM, C2, 1997, pulled C1's, 1997, pants
ı	down and bit . Specialist reviewed video and observed C2 pull C1's pants down at 10:26 AM and place face on C1's as C1 stood
ı	and C2 knelt behind in the pretend play area; however, view of the acts that followed were obstructed by a shelf. O3, S19, and S20 were present in
ı	the classroom at the time of the incident; however, none were aware of C2 pulling down C1's pants and placing in until S20 noticed
ı	C1 on the floor with pants and underwear pulled down at 10:28 AM. S20 stated when she checked C1's private area, a bite was noticeable
ı	immediately after the incident; however, it faded within 15 minutes. S21 stated the center did not report the incident to DCFS; however, they came to the
ı	center to investigate the incident on 3/4/2020. The Critical Incident report was submitted to the Department on 3/4/2020. S21 stated she was unaware
ı	that this incident met the criteria of a critical incident. Specialist found parents were not immediately notified of the incident as the incident reports
ı	document C1's parent was notified at 12:00 PM and C2's parent was notified at 10:50 AM on 2/28/2020.
ı	

Corrective Action Plan: Effective 3/12/2020, S21 stated she will report all incidents to the Department and CW to ensure this deficiency is not recited. She will also follow up with staff to ensure parents are notified immediately.

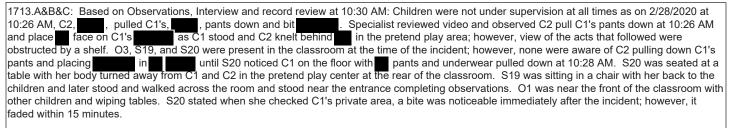
1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:



Corrective Action Plan: Effective 3/12/2020, S21 stated she had a meeting with staff on 2/28/2020 to go over supervision requirements. She also removed the shelf from the center to open the area up to ensure the deficiency is not recited.

Springfield Head Start 31100 Carter Cemetery Rd. Springfield, LA 70462

Date - 03/12/2020 License # - 1946 Action Code - 3 - COMPLAINT

Statamant	\circ t	INCTIC	ION	CIAC
Statement	UI.	DUIL	, ICII	CIES
	•			

GENERAL COMMENTS:

901.A.13.: Telephones and Emergency Numbers: Specialist verified the center has a working land-line phone.						