

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A-D: Based on interviews conducted at 10:00 AM, S1 and S2 failed to notify the Department within 24 or by the next business day of the following critical incident : S10 alleged that S3 picked C2, age 2, up as he lay on his mat and flipped him onto the floor, yelled in children's faces, caused bruising to C1, age 2, and grabbed an unknown 4-year-old child by the hair leading her from the center play yard to the center. S1 stated these allegations were made to her on 2/19/2020. S1 and S2 stated they were unaware of the requirement to report these allegations to the Department. The provider failed to immediately notify the Parent of this critical incident: as O1 was not notified until the day after the allegations were raised, 2/20/2020.

Corrective Action Plan: S1 stated she will immediately ensure that all Critical Incidents received in the future are submitted and parents are notified immediately. If she is unsure, she will contact the Department for clarification. S1 has also contacted a representative from the Family Tree and is working to find a day to schedule a staff training to include this topic.

1509.A.1.: Child Abuse and Neglect Policy

Not Met

1509.A.1.: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1. Based on interview(s) at 10:00 AM: Although mandated reporters, staff failed to report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as S1 stated that on 2/19/2020, she was informed of allegations that S3 picked C2, age 2, up as he lay on his mat and flipped him onto the floor, yelled in children's faces, caused bruising to C1, age 2, and grabbed an unknown 4-year-old child by the hair leading her from the center play yard to the center. S1 stated she will submit this report today.

Corrective Action Plan: S1 stated effective immediately, she will ensure that she will ensure that all allegations of abuse or neglect are reported to Child Welfare. S1 has also contacted a representative from the Family Tree and is working to find a day to schedule a staff training to include this topic.

Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b: Based on interview and record review at 10:00 AM: Though the center has a Behavior Management policy, S3 failed to adhere to it. Specialist reviewed a write up for S3 dated 2/20/2020, which documented that she spoke to children in a rough manner and fussed excessively.

Corrective Action Plan: S1 and S2 stated S3 was written up on 2/20/2020 as corrective action. There have been no additional incidents with S3 since. She has had a meeting with all staff regarding this topic. S1 has also contacted a representative from the Family Tree and is working to find a day to schedule a staff training to include this topic.
