Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 03/09/2021

License # - 15490

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.4.&C.&D. Based on interview(s) at 12:05pm, S1 failed to notify The Department and Child Welfare within 24 hours of the allegation that C1, a two-year-old, had a black eye following an incident that occurred at the child care center on 2/8/2021. S1 stated she became aware of the allegation on 2/23/2021 after viewing O1's, C1's mother, Facebook post. S1 stated she did not know she needed to report the allegation because C1 did not have a black eye. The Specialist observed S7 submit the critical incident report to The Department via fax at 3:30pm.

Corrective Action Plan: Effective 3/9/2021, S7 stated she and S1 will be sure to report any future allegations to The Department and Child Welfare, whether valid or not, to ensure they are not cited again.