

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review: The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incidents : On 2/9/17, C1 touched C2 inappropriately while during story time at 9:45 a.m. Provider notified LDOE/Licensing on 2/13/17. On 2/21/17, C3 was observed to inappropriately thrust his hips on C4 at 5:15 p.m. Provider notified LDOE/Licensing on 2/24/17.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on interview(s): Provider used a prohibited method of discipline as a child was (C3) had active play time withheld for a disciplinary purpose. On 2/21/17, S6 noted on an incident report regarding C3, "Because of C3's behavior this month, he won't be able to do the obstacle course on Thursday." Although C3 was allowed to be outdoors with his classmates during the non-vehicular excursion, C3 was withheld from participating in the morning session of the obstacle course non-vehicular excursion on 2/23/17 due to his previous behavior.

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1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915-B.&C. Based on record review: The Provider's documentation of unusual behaviors/incidents did not give specific information in regards to the time the unusual behavior or incident occurred. Center staff complete daily 'Behavior Alerts' which give a condensed summary of the child's behavior for the day. The incident/unusual behaviors are not individually documented.

1919-D.3.&4.: Food Service and Nutrition - Reasonable Time and Food Served

Not Met

1919-D.3.&4.:

3. Children shall be allowed a reasonable time to eat each meal and snack. Children shall not be forced to finish all their food.
4. Food shall be given to children on individual plates, napkins, paper towels or in cups, as appropriate.

Finding:

1919-D.3.&4. Based on observation: Children's food was not served on individual plates, napkins, paper towels or in cups, as appropriate. Specialist observed 4 of 10 children in the class of S2 to be seated at their table eating their morning snack of goldfish crackers directly from the table.