

Statement of Deficiencies

1507-E: Daily Attendance Records - Visitors

Not Met

1507-E: A daily attendance record for all visitors to include the name, date of visit, arrival and departure times, and the purpose of the visit.

Finding:

1507-E Based on record review: The center's visitor's daily attendance record did not accurately reflect when a Visitor was on the child care premises as evidenced by Specialist reviewed sign in logs and found that O4 was signed into the facility on March 6, 2017 and failed to sign out, O5 was present in the facility on February 14 and 21, 2017 and failed to sign out, O6, O7 and O8 were present on March 3, 2017 and failed to sign out.

1509-A.4: Disclosure of Information Policy

Not Met

1509-A.4: Disclosure of Information Policy that provides notice to parents of the licensing authority of the Licensing Division and the availability of licensing Surveys/inspections, regulations and information regarding early learning centers from the Department of Education's website.

Finding:

1509-A.4 Based on record review/interview(s): The Provider did not provide notice to parents of the licensing authority of the Licensing Division and the availability of licensing surveys/inspections, regulations and information regarding early learning centers from the Department of Education's website. Specialist observed a policy that advised parents that they may request past inspections in writing from Licensing and provided the phone number; however, the policy failed to inform parents that they may access previous inspection through the departments website. Provider corrected prior to Specialist departure.

1509-A.5: Complaint Policy

Not Met

1509-A.5: Complaint Policy

Parents shall be advised of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints.

Finding:

1509-A.5 Based on interview(s)/record review: Provider did not have a policy/procedure to advise Parents of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints. Provider corrected prior to Specialist departure.

1703.B: Visitors - CBC/Accompanied

Not Met

1703.B: An early learning center shall obtain documentation of a satisfactory fingerprint based CBC for each visitor or independent contractor of any kind, prior to the person being present at the center or performing services for the center UNLESS the visitor or independent contractor WILL BE accompanied at all times while on the center premises by an adult, paid, staff member who is not being counted in child to staff ratios, and the center shall have copies of said documentation on-site at all times and available for inspection upon request by the Licensing Division.

1. Documentation of the paid, adult staff member not otherwise counted in child to staff ratios who accompanied a visitor or independent contractor at all times while the visitor or contractor was on the center premises shall include the date, arrival and departure time of the visitor or contractor, language stating that the visit or contractor was accompanied by the staff member at all times while on the premises, and the signature of both the contractor and the accompanying staff member.

Finding:

1703.B Based on record review: A satisfactory fingerprint based CBC was not obtained for each independent contractor, prior to the person being present at the center or performing services as evidence by: O3 was signed into the facility on February 22, 2017. A satisfactory fingerprint based CBC was not obtained for each independent contractor, prior to the expiration of their previous CBC and prior to the person being present at the center or performing services as evidence by: O1 was present in the center on March 6, 2017; however, O1's RTR expired January 27, 2017; O2 was signed into the February 18, 2017 and the RTR on file expired February 11, 2017. The Center did not have documentation of the paid, adult staff member not otherwise counted in child to staff ratios who accompanied independent contractor at all times while they were on the center premises. Documentation did not include the language stating that they were accompanied by the staff member at all times while on the premises and signature of the staff member.

Statement of Deficiencies

1719-A.-B.: Orientation Training

Not Met

1719-A.-B.: Within seven calendar days of date of hire, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;
2. emergency preparation;
3. licensing regulations; and
4. safe sleep practices,

Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

1. child development;
2. child guidance;
3. learning activities;
4. health and safety;
5. shaken baby prevention;

Finding:

1719-A.-B. Based on record review: Provider failed to have documentation that 7 of 29 staff, S3, S16, S19, S21, S23, S24, and S25 completed orientation to the policies and procedures of the center within 7 days of being hired. Provider failed to have documentation that 7 of 29 staff, S18, S16, S19, S21, S23, S24, and S25 completed additional orientation of the center within 30 days of being hired.

1901-C: End-of-Day Check

Not Met

1901-C: The entire center and play yard shall be checked after the last child departs to ensure that no child is left at the center and this check shall be documented. Documentation shall include date, time of visual check, and signature of the staff conducting the visual check.

Finding:

1901-C Based on record review/interview(s): The Provider did not document that the entire center and play yard is checked after the last child departs to ensure that no child is left unattended at the center as evidenced by End of Day check Provided did not include documentation of end of day check for March 7, 2017. Also, Provider's documentation for end of day check was inaccurate as a visual check was documented for Saturday March 4, 2017; however, S1 stated that the center was not open on March 4, 2017 and this should have been dated March 6, 2017.

1909-H: Infant - Placed Over Head or Face

Not Met

1909-H: Nothing shall be placed over the head or face of an infant.

Finding:

1909-H Based on observations: An Infants head/face was covered as evidenced by Specialist observed 2 infants asleep in bouncers with a blanket placed over their faces. Provider corrected prior to Specialist departure.

1911-H: Hot Liquids

Not Met

1911-H: Hot liquids shall not be consumed in the presence of children.

Finding:

1911-H Based on observations: The staff consumed hot liquids in the presence of children as Specialist observed a staff member in classroom 2 with a hot coffee. Provider corrected prior to Specialist departure.

1911-K: Hand Washing

Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911-K Based on observations: Staff did not wash their hand with soap as needed. Licensing Special observed that staff did not was their hands after changing a child's diaper as evidenced by, Specialist observed S14 change a child's diaper and pick up another child to change his diaper without washing her hands with soap and water prior to attempting to change the second child's diaper. Provider corrected.