

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on record review/ Interview:

The Facility failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident :-The facility had a parent (O1) contact S-1 on 2-23-17 alleging S-4 yelled at and forcefully sat her child (C1) at a table while the children were eating a snack on 2-22-17. S-1 stated that she allowed O-1 to come to the facility on 2-23-17 @ 4pm to review the center's video footage and O-1 appeared to be satisfied that nothing inappropriate happen to C-1, however O-1 arrived in the facility at 4:35pm on 2-24-17 to pick up C-1 from the facility and she threatened S-4 and cursed out the employee in front of the children and other parents. S-1 failed to send a critical incident report where the parent made the allegation against S-4 but reported the incident where O-1 came into the facility on 2-24-17 and acted inappropriate with her staff on 3-1-17. S-1 stated that she tried contacting Child Care Licensing Consultant (O-2) on 2-27-17 but was unable to reach her. S-1 stated that she finally spoke with Licensing Consultant (O-2) on 3-1-17 and was informed to send a critical incident report to Child Care Licensing and the Office of Community Services.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on observations:

Provider used a prohibited method of discipline as ~a one year old child (C-2) was restrained in a high chair for disciplinary purpose. Specialist was reviewing the center's video tape from 3-8-17 and observed C-2 hit C-3 and the child fell to the ground and start crying while S-4 was changing a child's diaper. S-4 is seen on the video tape walking over to C-2 and placed C-2 in a high chair for time out, the video shows he was placed in the high chair from 8:10:22 and removed from the chair by S-10 at 8:15:26. Per interview with S-4 she stated that she did not know that she could not place children ages 1 in time out or place them in a high chair for disciplinary purposes.

Statement of Deficiencies

1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

B. Minimum child to staff ratios shall be met at all times.

1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children		Ratio
Infants under 1 year		5:1
1 year	7:1	
2 years		11:1
3 years	13:1	
4 years		15:1
5 years		19:1
6 years and up	23:1	

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711-A-B-D-G Based on observations:

The facility failed to meet the required child to staff ratio for children of the following ages: ~8 children age ~1 year old with ~1 staff. The required ratio for children of this age is ~7 children per 1 staff person. While reviewing the center's video footage from the one year old class, Specialist observed at 8:03:35 am S-4 had 8 children in her one year old class. Two children were removed from the classroom at 8:15:05 am leaving 6 children in the classroom at that time.

1713-E&F: Supervision Participation

Not Met

1713-E&F:

- E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713.E& F Based on Observations:

While supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities; staff was observed ~playing on a cell phone. While reviewing video footage from the one year old classroom for 3-8-17, Specialist observed S-10 sit on the floor of the one year old classroom and start playing with her cell phone at 8:16am, she put up the phone at 8:18:18 am. S-1 brought S-10 into her office time of survey and she admitted that she was on her cell phone instead of participating in the activities with the childre.