License # - 14297 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 03/06/2019

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.C.&D. Critical Incidents and Required Notifications. Based on interview(s): The provider failed to notify within 24 hours of the incident the Licensing Section of the following critical incident: On 2/18/19 C1 bumped his eye on a bouncy chair. S1 was notified on 2/20/19 by C1's grandmother that he had been taken to the ER on the day of the incident to have the injury assessed. The provider failed to notify the department and appropriately document the incident within the allotted 24 hour time-frame.

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507.A.1. Daily Attendance Records - Children. Based on record review/interview(s): During review of the children's attendance records on 3/6/19 Specialist observed that for the month of February 2019 C1 attended the center 7 days. 7 of 7 days there was no authorized persons signature on the sign in/out log for C1 at pick-up, showing no documentation for who C1 left the center with.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915.B.&C.2. Health Services - Parental Notification: Based on record review and interview(s). The provider did not have documentation of incidents, injuries, accidents, illnesses, and unusual behaviors as on 3/6/19, Specialist observed documentation on the Children's Daily Observations from 2/20/19 that C1 had an eye injury but did not given an explanation of how C1 received the injury. Specialist spoke with S2, who documented the observation on 2/20/19, and S2 stated that C1 had a accident at school two days prior on 2/18/19. Specialist requested the Incident/Accident/ Behavioral Log from S1. S1 stated that S7, the teacher that day, did not complete a form documenting that C1 hit his head on a bouncer chair. S1 also stated that S7 did not call the parents/guardian immediately, but told C1's grandfather at pickup of the accident.