

Statement of Deficiencies

1509-A.1: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509-A.1 Based on record review/interview(s): Although mandated reporters, staff delayed the report of suspected abuse/neglect of a child to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations. S1 and S2 stated that on February 22, 2018, O1 reported to her that C1 advised her that S8 held her down causing bruising to C1's legs. Specialist reviewed a Critical Incident report submitted in regards to this incident which documented that S1 was notified at 9:15 AM. S1 and S2 each stated that S2 questioned C1 about 4 small visible bruises on C1's legs; and, C1 stated that S8 did it. S2 stated that C1 was laughing so she did not believe that C1 was being truthful. S1 stated that she, then, questioned C1; and, C1 stated that she fell at home. S1 stated that C1 later stated that S8 caused the bruising and giggled. S1 stated that she did not believe that C1 was being truthful; so, she asked C1 if someone told her to say that S8 caused her bruising. S1 stated that C1 then stated that O1 told her to say it. S1 stated that C1 later stated that O1 caused the bruising. S1 stated that after investigating the incident, she reported the incident to Child Welfare. Specialist advised S1 that center staff may not delay notifying child welfare in order to complete their own investigation. S1 stated she understands.

1911-K: Hand Washing

Not Met

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911-K Based on observations: Staff did not wash their hands with soap and water as needed as Specialist observed S12 change a child's diaper and immediately pick up another child before washing her hands with soap and water. S2 directed S12 to wash her hands prior to Specialist departure.

2101-A.8: Vehicle in Good Repair

Not Met

2101-A.8: Vehicles shall be maintained in good repair.

Finding:

2101-A.8 Based on observations/interview(s): The Provider's vehicle was not maintained in good repair as evidence by Specialist found that the center's bus would not crank. S2 attempted to crank up the bus; however, the bus failed to crank.