

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-A-E Based on record review/interview(s), center staff failed to notify C2's parent immediately and Division of Licensing via email and by written report within 24 hours or by written report the next business day of a critical incident that occurred on 2/19/18 at 8:40am. On 2/19/18 at 8:40am, while children were unsupervised by S14, C1 (4 yrs old) pulled up his shirt then went to C2 (2 yrs. old) and C1 pulled down his pants. C1 stood over C2 and put his privates in C2's face. C1 lifted C2's shirt, put his belly on C2's belly then pulled down C2's pants. The incident was observed by staff, S1, S13, and S14 on the center's video. S13 stated she notified C1's parent and Child Welfare but did not notify the Division of Licensing or C2's parent when the incident occurred. C2's parent was notified on 3/6/18.

### 1713-A&B&C: Supervision

Not Met

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713-A Based on interviews and record review: Children were not under the direct supervision of staff at all times. On 2/19/18 at 8:40am, S14 was in the restroom with another two year old child when C1 (4 yrs old) pulled up his shirt then went to C2 (2 yrs. old) and C1 pulled down his pants. C1 stood over C2 and put his privates in C2's face. C1 lifted C2's shirt, put his belly on C2's belly then pulled down C2's pants. S14 did not observe the incident occur, the incident was observed by staff, S1, S13, and S14 on the center's video.

### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
1. blood not contained in an adhesive strip;
  2. head or neck or eye injury;
  3. human bite that breaks the skin;
  4. animal bite;
  5. impaled object;
  6. broken or dislodged teeth;
  7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
  8. unusual breathing;
  9. symptoms of dehydration;
  10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
  11. injury or illness requiring professional medical attention.

#### Finding:

1915-B&C Based on record review/interview(s), The center staff did not notify C2's parent no later than when C2 was released on 2/23/18 of an incident

The Early Childhood Development and Family Center of  
Avoyelles  
334 Longfellow Rd  
Mansura, LA 71350

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that occurred on 2/23/18 at 8:30am. C1 and C2 were playing, C1 pulled C2's underwear out and looked down into C2's underwear at C2's privates. The incident was documented, C1's parent was notified however C2's parent was not notified until 3/6/18.

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