

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-B. Based on interviews and record review. The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : On 2/1/17, a parent stated her child told her that her teacher hit her on 1/31/17. This suspected abuse (a significant event relating to the health and safety of a child) was not timely reported to Licensing and Child Welfare. The alleged incident was reported to Child Welfare on 2/13/17 and to Licensing on 2/14/17. The suspected abuse should have been reported verbally immediately and in writing within 24 hours of Provider's knowledge of the suspected abuse.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b. Based on interviews and record reviews, S12 used a prohibited method of discipline on 1/31/17, as evidenced by a 3 year old child telling her mother S12 hit her and verbally abused her. On 2/13/17, Administrative staff, O2, viewed video of activity in S12's class room on 1/31/17, and saw S12 opening up her chemical storage cabinet; then she had the child go behind the cabinet door. Next, O2 saw S12 make a motion and the child coming from behind the cabinet door, crying. The area behind the cabinet, according to O2, is blind to the room's video camera. However, the motion of S12 and the crying of the child did reveal inappropriate discipline, although one could not see exactly where the child was hit.