Date - 03/05/2020 License # - 1540 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1509.A.8.c.: Behavior Management Policy - Time Out

Not Met

1509.A.8.c.: Time Out

- i. Time out shall not be used for children under age 2.
- ii. A time out shall take place within sight of staff.
- iii. The length of each time out shall be based on the age of the child and shall not exceed 1 minute per year of age.
- iv. For children over age six, a time out may be extended beyond 1 minute per year of age, if a signed and dated statement, including a maximum time limit, from the parent granting such permission, is on file at the center.

Finding:

1509.A.8.c. Behavior Management Policy-Time Out: Based on observations on 3/5/2020 at approximately 12:00pm, Specialist reviewed video footage from 2/21/20, where S30 used a prohibited method of Time Out as length of time in time out exceeded 1 minute per year of age of child. C1 was observed on video footage being placed in time out by S30 from 13:48 until 13:59 (11 minutes). C1 should not have been in time out for more than 2 minutes.

Corrective Action Plan: S1 stated that they are having a staff meeting on 3/10/2020 and she will re-train staff about amount of time children should be in time out.

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children			Ratio
Infants under 1 year			5:1
1 year		7:1	
2 years			11:1
3 years	13:1		
4 years		15:1	
5 years		19:1	
6 years and up		23:1	

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A.& B.&D.&G.: Child to Staff Ratio: Based on observation on 3/5/2020 at approximately 10:30am, S1 failed to meet the required child to staff ratio for children of the following ages: 7 children age infant to 1 year old with 1 staff. The required ratio for children of this age is 5 children per 1 staff person. Specialist observed S25 in the room with one infant and six 1 year olds. S26 and S27 walked into the room after Specialist, correcting ratio.

Corrective Action Plan: S1 stated that she will implement a written break schedule effective 3/6/2020 and will talk about ratio in meeting scheduled for 3/10/2020. S1 stated that S26 and S27 were verbally warned on today, 3/5/2020 and if it happen again they will have a written warning, if again, they will be suspended or terminated.

1713.E.&F.: Supervision Participation

Not Met

1713.E.&F.:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713.E.: Supervision Participation: Based on observation on 3/5/2020 at approximately 12:00pm, Specialist reviewed video footage from 2/21/2020 and observed that while supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities; S30 was observed on her cell phone while supervising eight 2 year olds.

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Statement of Deficiencies

Corrective Action Plan: S1 stated that starting on 3/6/2020, all staff must leave cell phones in either car or office. If staff is seen with phone out, they will be sent home.

1911.I.&J.: Proper Lifting of a Child

Not Met

1911.I.&J.: I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

Finding:

1911.I.&J.: Proper Lifting of a Child: Based on Observations on 3/5/2020 at approximately 12:00pm, Specialist reviewed video footage from 2/21/2020 and observed that S30 did not lift children using proper lifting techniques. Specialist observed in the video S30 roughly lifting C1 twice by both arms and firmly placing in her chair, then S30 was observed picking C1 up by her right arm from the chair and dragging her to the floor to sit. S30 was also observed in the video picking C2 up by both arms from the floor and being placed into a chair roughly. S30 was observed carrying C4 by both arms across the room and placed him in a chair then picking C3 up from a chair by her right arm and putting on the floor.

Corrective Action Plan: S1 stated that she will re-train staff at the 3/10/2020 meeting to only pick children up from under both arms.