

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-A.4. B.&C. Based on record review: The provider failed to immediately notify the Parent of the following critical incident: On 2/6/18, S8 was observed by S2 to hit C1 in the head just above the eye with the back of her hand. The incident occurred on 2/6/18 at 2:20 p.m., and O1 was notified by S7 at 6:19 p.m. The provider failed to notify other appropriate agencies, DCFS/Child Welfare via email within 24 hours of the incident. The critical incident occurred on 2/6/18 at 2:20 p.m. and Child Welfare was not notified until 2/15/18 at 10:00 a.m.

### 1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8. a-b Based on interview(s): Provider used a prohibited method of discipline as a child was subject to physical punishment or corporal punishment. On 2/6/18, S8 was observed by S2 to hit C1 in the head just above the eye with the back of her hand. The incident occurred at 2:20 p.m.

### 1903-C: Free of Hazards

Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

#### Finding:

1903-C Based on observations: The outdoor play area was not free of hazards as Specialist observed the wooden landscape timbers surrounding a soft surface area to have become rotten, broken and splintered. Also, Specialist observed a hole in an area formerly taken up by a large oak tree which was cut down a few years ago. The stump below the ground surface is rotten and the dirt has sunk. The hole is about one foot in diameter and is about six inches deep. This poses a tripping hazard for children/staff walking or running in the outdoor play yard.