Statement of Deficiencies

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1713.A.&B.&C.: Supervision

Not Met

Date - 03/03/2020

License # - 51368

Action Code - 3 - COMPLAINT

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B: Based on observations and interview: S7 failed to ensure that children were under supervision at all times as Specialist reviewed footage of the infant rooms from 2/17/2020 with S3. Specialist observed the room is split into two classroom with a wooden bookshelf and cribs. Specialist observed S7 walk from her classroom to the second class in the room twice. During this time, there was no staff member of the first side of the classroom or in a position to observe the children on that side. Specialist also observed S7 turn her back to the children on several occasions from 1:30 PM through 5:00 PM while she stood at the wooden case and talked to the staff on the other side of the room. During this time, C1, age 1, was bitten on her back 3 times. No staff observed C1 being bitten or could provide an explanation of how the biting occurred.

Corrective Action Plan: S3 stated she is scheduling a training on professionalism with all staff to occur as soon as possible. This training will include supervision.

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable.

Finding:

1719.A&B: Based on observations, interview and record review: S1 failed to have documentation of orientation to the policies and practices of the center completed within 7 days or documentation of orientation to the additional policies and practices of the center within completed within 30 days for S4. S4 was hired on 1/21/2020. As of 3/3/2020, there is no documentation of either orientation training. S1 stated she will complete this training with S4 on today.

Corrective Action Plan: S1 stated she will ensure all staff receive orientation within the required time frames. She will complete both the 7 and 30 day orientation requirements within the 7 day time frame to ensure it is met as soon as possible.

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1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite:
- impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915.B&C: Based on interviews and record review: Center staff failed to notify a parent and provide written documentation no later than the time of pick up when the following incident occurred: On 2/17/2020, C1, age 1, was bitten on her back three times while in care. O1 was not notified at the time of pick up. Specialist reviewed 2 incident reports for this incident. One documented C1 was scratched by another child, the other indicated C1 was bitten. S2 stated C1 was bitten. The incident report regarding C1 being scratched was documented in error as S7 did not actually observe the bite, but wrote the report based on her understanding of what O1 reported to her on 2/17/2020.

Corrective Action Plan: S3 stated she is scheduling a training on professionalism with all staff to occur as soon as possible. This training will include parental notification.