

Statement of Deficiencies

1507.B.: Daily Attendance Records - Staff and Owners

Not Met

1507.B.: A daily attendance record for all staff members and owners shall be maintained that shall:

1. include the first and last name of the staff member or owner and arrival and departure times;
2. accurately reflect the staff members and owners on the center premises at any given time; and
3. be used to document staff members and owners who leave and return to the center during the day

Finding:

****NEW**** 1507.B. Based on record review/observation: The center's staff and owner's daily attendance record did not accurately reflect persons on the child care premises at any given time as evidenced by Specialist observation of three staff on premises, but four staff signed in the log upon arrival at 10:00 a.m. on 2/28/19. S4 had left the premises, but did not sign out of the log.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

****NEW**** 1509-A.8.a.&b.ii. Based on observation/review of video of 10/29/18, S7 and other center staff used a prohibited method of discipline as a child was subject to verbal abuse as well as derogatory remarks. Staff used offensive or Profane Language/Laughed/Ridiculed a two year old child after a toileting accident. Based on video taken by S2 and posted on social media platform Snapchat on 10/29/18, when S7 opened the bathroom door to allow C1 inside, S7 and other staff could be heard laughing at C1, a two year old child. S7 was observed wearing an apron, plastic grocery bags on her feet and a mask. A staff (unknown what staff) not in sight of picture, can be heard "keep wiping like when you wipe your own "a..". S7 can be heard saying something to the effect of, "I was "f...ing" crying..." as she other staff continued to laugh. S2 is still employed at the center. S7 is not currently working at the center, but has not been terminated to date.

1515.C.: Confidentiality

Not Met

1515.C.: Confidentiality. The center shall maintain the confidentiality and security of all records of children. Center staff is prohibited from disclosing or knowingly permitting the disclosure of any information concerning the child or the family of the child, either directly or indirectly, to any unauthorized person.

Finding:

****NEW**** 1515-C. Based on observation/video review/interview: Employees disclosed or knowingly permitted the disclosure of information concerning a child, directly, or indirectly, to an unauthorized persons as S2 filmed children on two separate occasions with an unexpected bowel movement in their clothes and posted the video footage on the social media platform, Snapchat. The first incident involving C1 occurred on 10/29/18, while the second incident involving C2 occurred on 2/15/19. S5 stated S6 has posted other pictures of individual children on Snapchat, as well.

1903.C.: Free of Hazards

Not Met

1903.C.: Indoor and outdoor areas shall be free of hazards.

Finding:

****NEW**** 1903.C. Based on observations: The indoor areas were not free of hazards as Specialist observed two electrical outlets without a protective cover to prevent children from coming into contact with live electrical wiring. There was one outlet along the yellow wall near the center's entrance with a second unprotected outlet along the green wall near the exit to the outdoor play area. Corrected before departure.

Statement of Deficiencies

1907-F.1.-5.: Prohibited Items

Not Met

1907-F.1.-5.: Prohibited Items

1. Infant walkers;
2. Toy chests, storage bins and other equipment with attached lids;
3. Latex balloons for children under age 3;
4. Trampolines; and
5. Culverts.

Finding:

****NEW**** 1907-F.1.-5. Based on observations: The provider has an infant walker located in the main activity area of the center just under the kitchen counter.

1911.B.&C.: Children - Toileting Accident and Assistance

Not Met

1911.B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

Finding:

****NEW**** 1911-B.&C. Based on observation/video review: S7 did not change and clean a child immediately following a toileting accident. Video footage taken by S2 and posted on the social media platform Snapchat showed S7 delay in changing C1 while she fabricated a face mask, put on an apron and covered both of her shoes with plastic grocery store bags before cleaning up C1 with an unexpected bowel movement in his clothes.

1911.G.: Pacifier Attached

Not Met

1911.G.: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

Finding:

****NEW**** 1911.G. Based on observations: A pacifier that was attached to strings or ribbons was attached to the clothing/bib of a child. Specialist observed C3 with a pacifier attached to a ribbon clipped to their clothing/bib. Corrected by S3 at the time of observation.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

****NEW**** 1915-B. Based on record review/interview: S5 did not have documentation of incidents of incident/illnesses as on 2/15/19, C2 suffered three bowel movements of diarrhea.

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1919.A.&B.: Food Service and Nutrition - Menu

Not Met

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U. S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.

B. The weekly menu shall:

1. be planned for each day of the week and list the specific food items served;
2. be prominently posted by the first day of each week and remain posted throughout the week; and
3. have substitutions or additions posted on or near the menu.

Finding:

****NEW**** 1919-A.&B. Based on observation/record review: The center's meals and snacks including their preparation, service and storage, as specified under the Child Care Food Program of the United States Department of Agriculture, were not provided as fish sticks, tator tots and milk was served for lunch on 2/28/19. An additional serving of fruits/vegetables was needed to meet the requirements.

Menu substitutions or additions were not posted on or near the menus as the menu for 2/28/19 specified beef stew with carrots over rice with peas, mandarines and milk, but the center served fish sticks, tator tots and milk.
