Date - 02/27/2019 License # - 50970 Action Code - 3 - COMPLAINT

# Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.C-D.Critical Incidents and Required Notifications. Based on record review/interview(s): The Provider failed to notify within 24 hours of the incident the Licensing Section of the following critical incident: On 2/11/19 C1 was left unsupervised on play-yard for approximately 1 minute while under the care and supervision of S11. S11 was responsible for ensuring all children exited the play-yard. As of 2/11/19, S11 is no longer employed at this center. The Provider attempted to notify her consultant of the incident via e-mail, however, based on record review the e-mail was sent to the wrong e-mail address. As of 2/27/19 the Provider had not completed a critical incident form. Specialist informed Provider to complete and submit the critical incident form during licensing visit.

1713.A.&B.&C.: Supervision Not Met

#### 1713.A.&B.&C.:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

# Finding:

1713.A.&B.&C.: Supervision. Based on record review and interview(s): On 2/11/19 children were not under supervision at all times as C1 was left unsupervised on play-yard for approximately 1 minute. S11 was responsible for ensuring all children had exited play-yard. S11 is no longer employed at this center.