

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review/interview(s) on 02/25/19, S1 and S2 failed to immediately notify the parents (O1, O2, and O3) of the following critical incident: On 01/22/19 at 2:48 pm, C1, C2, and C3, while in the assigned supervision of S7 and S13, were able to exit the center (from their open classroom door that was blocked with a wooden child safety gate) and get into the parking lot before being found by O4 and O5 (employee's of S1's next door center). Based on the Critical incident form the incident occurred at 2:48 pm and O1 was notified at 5:40 pm, O2 was notified at 6:18 pm, and O3 was notified at 5:55 pm. The regulation requires that the parents be contacted immediately following any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child.

Based on record review/interviews on 02/25/19, S1 and S2 failed to immediately notify the parents (O6) of the following critical incident: C4, while in the assigned supervision of S13 and S3 on 02/04/19, was left on the playground for at least 10 seconds (per S3). S3 stated that around 4:00 pm (on a date she could not recall) they (S3, S13, and the children) were coming inside from the playground when she realized after her count that C4 was missing. S3 stated that at no time was C4 left without supervision as there were other classes on the playground. For at least 10 seconds S3 and S13 were not aware of the whereabouts of C4, as they did not know he had been left on the playground.

S1 and S2 failed to notify within 24 hours the department of the following critical incident involving C4.

S1 and S2 failed to notify within 24 hours other appropriate agencies (Child Welfare) of the following critical incidents as stated above. S1 and S2 stated that they were unaware of that the incident needed to be reported.

### 1713.A.-C.: Supervision

Not Met

1713.A.-C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A. Based on record review/interviews on 02/25/19, Children were not under supervision at all times as: On 01/22/19 at 2:48 pm, C1, C2, and C3, while in the assigned supervision of S7 and S13, were able to exit the center (from their open classroom door that was blocked with a wooden child safety gate) and get into the parking lot before being found by O4 and O5 (employee's of S1's other center, located next door). O4 and O5 returned C1, C2, and C3 to S2. S2 stated that when she took C1, C2, and C3 back to the room that S13 and S7 had no idea that the children were missing. As a result, S7 and S13 received a written reprimand.

Based on record review/interviews on 02/25/19, C4, while in the assigned supervision of S13 and S3 on 02/04/19, was left on the playground for at least 10 seconds (per S3). S3 stated that around 4:00 pm (on a date she could not recall) they (S3, S13, and the children) were coming inside from the playground when she realized after her count that C4 was missing. S3 stated that at no time was C4 left without supervision as there were other classes on the playground. For at least 10 seconds S3 and S13 were not aware of the whereabouts of C4, as they did not know he had been left on the playground. As a result, S3 and S13 received a written reprimand, were terminated.