

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on record review at 12:00pm, S1 failed to immediately notify the Parent of the following critical incident: On 2/11/2021 at 3:00pm while viewing video footage of the 2-year-old classroom, S1 observed S11 roughly pushed C1 in the back causing her to stumble and fall to the floor. S11 then roughly pushed C2 around while he was sitting on the floor. S11 was agitated that C1 and C2 were pulling toys off the shelf playing with them. S1 stated she made contact with O1 via telephone at 4:30pm but documented on the critical incident report parent contact was made at 5:30pm.

Corrective Action Plan: S1 stated effective 2/24/2021, she will ensure that the parents are notified immediately to ensure that the deficiency is not re-cited.

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### 1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509.A.8.a.&b.: Based on record review at 11:45am, S11 used a prohibited method of discipline as she was observed on video from 2/11/2021 at 2:43pm to approximately 2:48pm roughly pushing C1 in the back causing her to stumble and fall to the floor after C1 dumped a basket of toys on the floor. S1 is observed hovering over C1 making her pick the toys up. S11 then squatted down and roughly jerked and pushed C2 around while he was sitting on the floor playing with the toys. According to S1, S11 was changing diapers and did not want the children playing with toys at the time. S11 was terminated effective February 11, 2021 due to being rough with the children.

Corrective Action Plan: S1 stated effective 2/24/21, she will ensure that all staff are retrained and understand the behavior management/discipline policy to ensure this deficiency is not re-cited. S1 has scheduled an all staff meeting for 3/5/2021 at 6:00pm to train and re-train staff.