

## Statement of Deficiencies

### 1707.A.1.&2.: Required Staffing - Director or Director Designee

Not Met

1707.A.1.&2.: Director or Director Designee. Each center shall have a qualified director or qualified director designee.

1. The director or director designee shall be an on-site, full-time staff person at the center during the daytime hours of operation (prior to 9 p.m.). When the director is not an on-site full-time employee at the licensed location, there shall be a qualified director designee who is an on-site full-time employee at the licensed location.
2. The director or director designee shall be responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met.

#### Finding:

1707.A.1: Based on interview and record review, the center failed to have a qualified Director who is an on-site full time staff person at the center during the day time hours of operation (prior to 9:00 p.m.) and responsible for planning, managing, and controlling the center's daily activities, as well as responding to parental concerns and ensuring that minimum licensing requirements are met. Specialist found S1, center director, was not present in the center. Specialist reviewed S1's attendance record from 12/21/2020 through 2/23/21 and found S1 failed to work full time hours during any week in that time period. S2 stated she is the co-director in the center; however, she will not meet the qualification of being the listed Director until July 2021 when she obtains one year of experience. She stated she believed the Director only had to work on-site 12 hours per week.

Corrective Action Plan: Effective 2/23/2021, S2 stated she will try to schedule S1 to work full time hours if possible. If it is not possible, she will hire a qualified director as soon as possible to ensure this deficiency is not cited again.

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