Date - 02/21/2022 License # - 8583 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.4.5.C.D. Based on interviews at 1:30 p.m., S1 failed to notify the Department and DCFS regarding notification of an allegation on 2/20/2022 that a teacher, name unknown, was yelling at children. S1 stated S24 would not provide the teacher's name, names of children involved, or date of the occurrence when asked, so she did not realize she needed to report the allegation because she did not have enough information. S1 stated she conducted additional training for all staff on 2/16/2022 to remind staff of the mandated reporting training, and proper use of correct language, tone, and voice levels in classes.

Corrective Action Plan: Effective 2/21/2022, S1 stated she will report all future allegations to the Department and DCFS when reported, even if they do not provide details of the allegation, to prevent being cited the deficiency again.