

Statement of Deficiencies

1509.A.5.: Complaint Policy

Not Met

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a. parents shall be advised of the licensing authority of the department along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints;

Finding:

1509.A.5. Based on record review: Center's complaint policy did not include Licensing' s email address. Corrected

1901.Q.: The Safety Box

Not Met

1901.Q.: The center shall post a copy of the current The Safety Box newsletter issued by the Louisiana Office of the Attorney General and shall immediately remove from the early learning premises any items listed as recalled.

Finding:

1901.Q. Based on observations: The Provider did not post 'The Safety Box' newsletter issued by the Louisiana Office of the Attorney General.
CORRECTED
