Date - 02/19/2024 License # - 51417 Action Code - 3 - COMPLAINT

# Statement of Deficiencies

## 1711. A.&.B.&.D.&G.: Child to Staff Ratio

**Not Met** 

- 1711. A.&.B.&.D.&G.: Child to staff ratios are established to ensure the safety of all children.
- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than four children are present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- C. The department's form noting required child-to-staff ratios shall be posted in each room included in the center's licensed capacity.
- D. Minimum child-to-staff ratios for children are as follows.

Ages of Children Ratio
Infants under 1 year 5:1
1 year 7:1
2 years 11:1
3 years 13:1
4 years 15:1
5 years 19:1
6 years and up 23:1

- G. Mixed Ages Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages two, three, four and five.
- 2. Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages five and older.

### Finding:

1711.A.&B.&D.&G.: Based on observation on 02/19/2024, at 10:10 a.m., staff failed to meet the required child to staff ratio for children. Specialist observed six infants with one staff, S7. S6 was outside of the classroom in the washer/dryer storage room. The required ratio is five infants per one staff person. S6 and S7 were both needed in the classroom to meet ratio at all times. S6 returned to the classroom and ratio was corrected.

Corrective Action Plan: Effective 02/20/2024, S1 stated she will review this regulation with staff and remind to notify front office staff when additional staff person is needed in the classroom, to ensure compliance with this regulation.

## 1713.A.&B.&C.: Supervision

Not Met

- 1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

## Finding:

1713.A.&B.&C.: Based on observation on 02/19/2024, at 3:53 p.m., staff failed to supervise a child at all times. Specialist observed C2, three-years-old, walking in the hallway alone. Supervision was corrected when S9 entered the hallway from the play yard.

Corrective Action Plan: Effective 02/20/2024, S1 stated she will review this regulation with staff to ensure scans and counts are done periodically while also circulating on the play yard. S1 will apply door stoppers to each side of the exit door to the play yard to prevent children from entering/exiting the building on their own, to ensure compliance with this regulation.

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## 1719. A.- C.: Orientation Training

**Not Met** 

Date - 02/19/2024

1719. A.- C.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive center-specific orientation to the policies and practices of the center that at a minimum shall include information on the center:

- 1. child abuse identification and reporting, including phone numbers for mandatory reporting and suspected child abuse and neglect;
- 2. location of emergency exits and emergency preparedness plans;
- 3. handling of emergencies due to food/allergic reactions;
- 4. location of first-aid supplies;
- 5. list of children with allergies, children with disabilities, and children with special health care needs;
- 6. identification of critical staff including but not limited to staff trained in CPR and first aid and staff who can administer medicine;
- 7. child release policies and restrictions;
- 8. child-to-staff ratio policies;
- 9. daily schedules;
- 10. opening policy:
- 11. closing policy; and
- 12. transportation policy and vehicle inspection procedures.

B. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall complete the LDE Key Training Module 1 and the DCFS online Mandated Reporter Training. Key Training Module 1 shall at a minimum include information on the following:

- 1. general emergency preparedness, including natural disasters and man-caused events;
- 2. professionalism:
- 3. health and safety, which includes: daily observations, supervision regulations, daily attendance, child to staff ratios, improper discipline, prohibited discipline, prevention of shaken baby syndrome, prevention of abusive head trauma and child maltreatment, food safety, choking risks recognition and reporting of child abuse and neglect;
- 4. administration of medication consistent with standards for parental consent;
- 5. prevention and response to emergencies due to food and allergic reactions:
- 6. appropriate precautions in transporting children, if applicable;
- 7. public health policies, prevention and control of infectious diseases, including immunization information;
- 8. handling and storage of hazardous materials and the appropriate disposal of bio-contaminants;
- 9. pediatric first aid and cardiopulmonary resuscitation (CPR);
- 10. prevention of sudden infant death syndrome and use of safe sleep practices;
- 11. outdoor play practices;
- 12. environmental safety; and
- 13. building and physical premises safety, including identification of and protection from hazards, bodies of water and vehicular traffic;
- 14. child release practices; and
- 15. critical incident practices and licensing regulations

C. Within 30 calendar days of the first day present at the center and prior to assuming sole responsibility for any children, each staff member shall complete the LDE Key Orientation Training Modules 2 and 3, that at a minimum shall include information on the following:

- 1. child development:
- 2. child guidance;
- 3. learning activities;
- 4. health and safety; and
- 5. early learning development standards.

#### Finding:

1719.B.&C.: Based on record review on 02/19/2024, at 10 a.m., S12 lacked documentation the LDE Key Training Module 1 was completed within seven days and LDE Key Training Module 2-3 within thirty days of first day present on 10/03/2023. S12 completed the the LDE Key Training Modules 1-3 on 11/20/2023.

Corrective Action Plan: Effective 02/20/2024, S1 stated she will have staff complete orientation trainings prior to entering the classroom or on their first day working and include completion dates on a training checklist, to ensure compliance with this regulation.

1911.K.: Hand Washing Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

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### Finding:

1911.K.: Based on observation on 02/19/2024, at 10:09 a.m., staff failed to ensure children washed their hands with soap and water as needed. Specialist observed S8, and 9, three-to-five-year-old, children playing in centers in the classroom, without washing hands after coming in from the play yard. Corrected during inspection.

Corrective Action Plan: Effective 02/20/2024, S1 stated she will review hand washing policy and routine with staff and children, to ensure compliance with this regulation.

#### 1915.B.&C.: Health Services - Parental Notification

**Not Met** 

1915 B &C

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin:
- 4. animal bite:
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing:
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

### Finding:

1915.A.&B.: Based on record review on 02/20/2024, at 11 a.m., there failed to be documentation of an injury, immediate notification to the parent, and notification to the parent and/or authorized representative, no later than when the child is released on the day of the occurrence for the following incidents from 12/01/2023 to present:

- On date and time unknown, a child fell forwards and hit her head on a toy and no documented immediate notification (staff signature is dated 02/15/2024);
- On 02/15/2024, at 10:30 a.m., a child ran into a table, resulting in a bruised arm, and there is no date and time of signature;
- On 1/24/2024, a child grabbed another child in the face, leaving fingernail marks on the mouth and no documented immediate notification;
- On 1/17/2024, at 9:44 a.m., a child hit her head on the floor, and the parent was notified at 10:22 a.m.,
- On 12/28/2023, at 3:15 p.m., a child hit her face on the ground, resulting in a raised mark, and the parent was notified at 5:22 p.m.;
- On 12/28/2023, at 3:30 p.m., a child was hit by a swing in the face, resulting in a nosebleed and there is no documented injury report and immediate notification to the parent:
- On 12/22/2023, at 3:47 p.m., a child was scratched on the face, leaving a visible bleeding mark, and the parent was notified at 5 p.m.;
- On 12/20/2023, at 3:20 p.m., a child scratched her forehead, leaving an open wound, and the parent was notified at 5:30 p.m.;
- On 12/20/2023, time unknown, a child bit her tongue, causing it to bleed, and parent or authorized representative signature is dated 12/20/2023, at 4:12 p.m.;
- On date and time unknown, a child was bit, resulting in a bruise, and parent or authorized representative signature is dated 12/18/2023, at 3:03 p.m.;
- On 12/08/2023, at 7:05 a.m., a child fell and hit his head on the floor and there is not documentation the parent was notified; and
- On date and time unknown, a child stuck a rock in her nose and pushed in in further when attempting to get it out and is signed by parent or authorized representative with no date and time (staff signature is dated 12/01/2023).

Corrective Action Plan: Effective 2/20/2024, S1 stated she will review with administrative staff when accepting incident forms, they are to review forms for full completion and correct as needed, to ensure compliance with this regulation.

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## Statement of Deficiencies

### 1919.A.&B.: Food Service and Nutrition - Menu

Not Met

- 1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U.
- S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.
- B. The weekly menu shall:
- 1. be planned for each day of the week and list the specific food items served;
- 2. be prominently posted, written or electronically, by the first day of each week and remain posted throughout the week; and
- 3. have substitutions or additions posted, written or electronically, on or near the menu.

#### Finding:

1919.A.: Based on observation on 2/19/2024, at 2:40 p.m., the center's snack failed to meet requirements specified under the Child Care Food Program of the United States Department of Agriculture. Specialist observed 11, two-year-old, children were served Goldfish crackers and water. One additional food component of milk, meat, vegetable, or fruit were needed to meet the two component requirement.

Corrective Action Plan: Effective 2/20/2024, S1 stated she will follow the USDA food component guideline and include all component requirements. If 100% juice is unavailable to be served, a fruit alternative will be provided for snack, to ensure compliance with this regulation.

### 1919.C.: Food Allergies and Special Diets

Not Met

1919.C.: 1. Information regarding food allergies and special diets of children shall be posted in the food preparation area with special care taken to ensure that individual names of children are not in public view. If a parent chooses to allow the center to post the child's name and allergy information in public view, the center shall obtain a signed and dated authorization from the parent.

2. Children with allergies or special diets shall not be served foods identified as restricted by the parent.

### Finding:

1919.C.: Based on record review on 2/19/2024, at 10 a.m., information regarding food allergies and special diets of children failed to be posted in the food preparation for C1 and C4, two-years-old, and C2, C3, and C5, three-years-old. S1 corrected during inspection.

Corrective Action Plan: Effective 2/20/2024, S1 stated an allergy and dietary listing will be posted in the kitchen at all times. Information will be added to the listing as it comes available or at the time of a child's enrollment. All staff will be informed of the list posted in food prep area and provided a listing included in their binders, to ensure compliance with this regulation.