Date - 02/18/2019 License # - 50238 Action Code - 5 - ANNUAL SURVEY

# Statement of Deficiencies

# 1509.A.3.: Admissions Policy

Not Met

1509.A.3.: Admission Policy to include the admission criteria.

## Finding:

1509.A.3. Based on record review: There was no documentation of an Admissions Policy that included the center's admission criteria. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

## 1509.A.5.: Complaint Policy

Not Met

1509.A.5.: Complaint Policy

a. parents shall be advised of the licensing authority of the department along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints;

#### Finding:

1509.A.5. Based on record review:

There was no documentation of a policy/procedure to advise Parents of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the department should they have significant, unresolved licensing complaints. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

## 1509.A.9.: Electronic Devices Policy

**Not Met** 

1509.A.9.: Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, shall adhere to the following limitations:

- a. electronic device activities for children under age two are prohibited; and
- b. time allowed for electronic device activities for children ages two and above shall not exceed two hours per day, with the exception that television, DVD, or video viewing shall be limited to no more than one hour per day;

### Finding:

1509.A.9. Based on record review:

There was no documentation of a written Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, are prohibited for children under are two and time allowed for electronic device activities for children ages two and above shall not exceed 2 hours per day, with the exception that television, DVD, or video viewing shall be limited to no more than one hour per day. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

## 1509.A.10.: Computer Practices Policy

**Not Met** 

1509.A.10.: Computer Practices Policy that requires computers that allow internet access by children to be equipped with monitoring or filtering software that limits access by children to inappropriate web sites, e-mail, and instant messaging.

## Finding:

1509.A.10. Based on record review:

There was no documentation of a written Computer Practices Policy that requires computers that allow internet access by children to be equipped with monitoring or filtering software that limits access by children to inappropriate web sites, e-mail, and instant messaging. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

# 1509.A.11.: Programs, Movies and Video Games Policy

Not Met

1509.A.11.: Programs, Movies and Video Games Policy

- a. Programs, movies, and video games with violent or adult content, including but not limited to soap operas, television news, and sports programs aimed at audiences other than children, shall not be permitted in the presence of children.
- b. All television, video, DVD, or other programming shall be suitable for the youngest child present.
- c. "PG" programming or its television equivalent shall not be shown to children under age 5.
- d. "PG" programming shall only be viewed by children age 5 and above and shall require written parental authorization.
- e. Any programming with a rating more restrictive than "PG" is prohibited.
- f. All video games shall be suitable for the youngest child with access to the games.
  - i. "E10+" rated games shall be permitted for children ages 10 years and older.
  - ii. "T" and "M" rated games are prohibited.

## Finding:

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# Statement of Deficiencies

1509.A.11. Based on record review: There was no documentation of a Programs, Movies and Video Games Policy requiring: Programs, movies, and video games with violent or adult content, including but not limited to soap operas, television news, and sports programs aimed at audiences other than children, shall not be permitted in the presence of children. All television, video, DVD, or other programming shall be suitable for the youngest child present. PG programming or its television equivalent shall not be shown to children under age 5. PG programming shall only be viewed by children age 5 and above and shall require written parental authorization. Any programming with a rating more restrictive than PG is prohibited. All video games shall be suitable for the youngest child with access to the games. E10+ rated games shall be permitted for children ages 10 years and older. T and M rated games are prohibited. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

## 1511.A.3.: Receiving and Releasing Children Procedure

**Not Met** 

1511.A.3.: An early learning center shall establish in writing and implement procedures for: Receiving and releasing a child from the center.

## Finding:

1511.A.3. Based on record review:

There was no documentation of a written procedure for receiving and releasing a child from the center. S1 said they have a policy, but S1 was unable to locate the policy during the licensing visit.

#### 1715.A.2.: Photo Identification

**Not Met** 

1715.A.2.: Personnel files for each staff member shall be maintained at the center and shall include the following: 2. copy of a state or federal government issued photo identification;

#### Finding:

1715.A.2. Based on record review:

There was no documentation of a state or federal government issued photo identification available for review for S8.

## 1807.C.: CCCBC-Based Determinations of Eligibility for Visitors and Contractors

Not Met

1807.C.: C. An early learning center shall obtain a CCCBC-based determination of eligibility for child care purposes from the department for each visitor or independent contractor of any kind, and shall have documentation of said determination available at all times for inspection upon request by the licensing division, unless the visitor or independent contractor, other than therapeutic professionals as defined in §103, will be accompanied at all times while at the center when children are present, by an adult staff member who is not being counted in child-to-staff ratios. The center shall have documentation of said determination of eligibility, or documentation of the accompanying staff member, available at all times for inspection upon request by the Licensing Division.

# Finding:

1807.C. Based on record review: A CCCBC-based determination of eligibility for child care purposes from the department was not obtained for each independent contractor, prior to the person being present at the center or performing services as evidence by: O1 was present in the center according to the visitor's log on 10/18/18, 11/1/18, 11/28/18, 12/6/18, 1/29/19. O2 was present in the center according to the visitor's log on 10/11/18. O1 had a right to review on file dated 6/12/15. O1 did not have a CCCBC on file and available for review. O2 did not have a CCCBC on file and available for review. The Center did not have documentation of the paid, adult staff member not otherwise counted in child to staff ratios who accompanied O1 and O2 at all times while on the center premises.