Not Met

# Statement of Deficiencies

## 1103-A-E: Critical Incidents and Required Notification

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center
- fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be
- made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-A-E Based on record review/interviews: The provider did not notify Licensing by written report within 24 hours or the next business day on the Licensing Division's Critical Incident Report form of the following incident: On 2/3/17 per statements from S1 and S9, Child Welfare came to the center for an allegation of suspected neglect regarding a child (C1). On 1/26/17, a child is alleged to have a bruise on the top of his left hand and a deep gash near the ring finger on his left hand, and the parent was not notified, and there was no written incident report because the staff did not know the child was injured. Note: Per statement from S1, she did notify Licensing on 2/3/17 when Child Welfare came to the center on that day; however she did not complete the Licensing Division's Critical Incident Form. Corrected during the licensing inspection on 2/14/17 as the critical incident form was completed.

#### 1507-A: Daily Attendance Records - Children

1507-A: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

### Finding:

1507-A Based on record review: The daily attendance record for C1 on 1/24/17, 1/25/17, 1/26/17 and 1/27/17 did not include the departure times and the first and last name of the person or entity to whom the child was released.

#### 1915-A: Health Services - Observation

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

#### Finding:

1915-A Based on record review: There was no documentation that the physical condition of C1 was observed upon arrival to the center on 1/24/17, 1/25/17, 1/26/17 and 1/27/17 per review of the center's observation log.

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