

## Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-D : Based on record review: The center failed to notify and provide the Licensing Division within 24 hours of a critical incident which occurred on the premises. Incident involving C1 occurred on 1/31/2016 at approximately 11:20 am, the incident was not reported to the Licensing division until 2/8/2017 by S1. S1 completed a written critical incident report on 2/9/2017 during licensing visit for submission. The center was required to notify Licensing Division by 2/2/2017. Incident report did not contain a parent signature.

### 1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8. a-b Based on interview(s): O1 failed to adhere to the behavior management policy outlined in the centers policy as well as regulations governed by the Louisiana Department of education. Based on Interviews and incident report O1 grabbed and yanked the upper arm of C1 on 1/31/2016 while on the play yard.

### 1715-A.4: Criminal Background Check

Not Met

1715-A.4: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a fingerprint based satisfactory criminal background check

#### Finding:

1715-A.4 Based on record review: The center did not have documentation of a satisfactory criminal background check during licensing visit for 2 of 21 staff S3 and S15. S3 has a hire date of 9/11/2016 and attendance record verified she has been on the premises since 9/11/2016. S15 has a hire date of 12/2/2016 and has been on the premises since 12/2/2016.

### 1715-A.5: State Central Registry

Not Met

1715-A.5: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a current, completed state central registry disclosure form indicating no justified (valid) finding of abuse or neglect by the DCFS, or a current determination from the DCFS indicating that the individual does not pose a risk to children.

## ***Statement of Deficiencies***

**Finding:**

1715-A.5 Based on record review:he center did not have documentation of a completed SCR for 2 of 21 staff S3 and S15. S3 has a hire date of 9/11/2016 and attendance record verified she has been on the premises since 9/11/2016. S15 has a hire date of 12/2/2016 and attendance verifies she has been on the premises since 12/2/2016. S3 SCR was completed during visit.

---