

Statement of Deficiencies

1509-A.8. a-b: Behavior Management Policy

Not Met

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Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on observations/interview(s): Provider used a prohibited method of discipline as a child was subjected to verbal abuse through a staff yelling and threats of a prohibited action. While in the center, Specialist heard S6 yell at a child to sit down several times and also say that the child would not receive a snack if he did not stop. S10 spoke with S6 who stated that the child only listened if she yells; however, the child does not have a hearing impairment.

1719-A.-B.: Orientation Training

Not Met

1719-A.-B.: Within seven calendar days of date of hire, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

1. child abuse identification and reporting;
2. emergency preparation;
3. licensing regulations; and
4. safe sleep practices,

Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:

1. child development;
2. child guidance;
3. learning activities;
4. health and safety;
5. shaken baby prevention;

Finding:

1719-A.-B. Based on record review and interview: Provider lacked documentation that 1 of 12 staff, S5, received orientation to the policies and practices of the center within 7 days of employment. Provider lacked documentation that 3 of 12 staff, S2, S5 and S6, received additional orientation within thirty days of date of hire.

1901-P: Staff Personal Belongings

Not Met

1901-P: The personal belongings of center staff members shall be inaccessible to children.

Finding:

1901-P Based on observations: The personal belongings of center staff members, S6's purse, was accessible to children. Specialist observed S6's purse on the floor of classroom #1 where children were present with no barrier to prevent children from accessing the purse. S6 corrected prior to Specialist departure.

1911-H: Hot Liquids

Not Met

1911-H: Hot liquids shall not be consumed in the presence of children.

Statement of Deficiencies

Finding:

1911-H Based on observations: The staff consumed hot liquids in the presence of children as Specialist observed S6's metal coffee cup in classroom 1 where she was assisting in the supervision of 25 children age three through 5. S6 removed the cup prior to Specialist departure.

1915-A: Health Services - Observation

Not Met

1915-A: Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on interview(s): The provider did not document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented. Specialist reviewed Daily observations and found that the last time daily observations were documented in the center was December 5, 2016. S10 and S12 stated that staff in the center have not been documented as they should; however, they are in the process of ensuring that they are documented as they should.

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915-B.&C: Based on record review and interviews: The provider did not have documentation of illnesses. Specialist reviewed center documentation and was unable to find documentation of reported rashes. S8 stated that diaper rashes are communicated to parents when seen. Specialist discussed the means of documenting illnesses with S10 and S12 who stated they would ensure illnesses are properly documented going forward.